

## METHODIST UNIVERSITY VISUAL VERIFICATION OF IDENTITY (VVOI)

Methodist University requires Visual Verification of Identity (VVOI) for all students seeking enrollment in any MU Online program. All applicants must complete the VVOI form and provide requested documents in the myMU portal prior to admission and enrollment. Students may also be asked to participate in a VVOI via on-camera interview at any point during their enrollment at MU.

Failure to provide VVOI in a timely manner upon request will result in a registration block and possible disenrollment.

### **VISUAL VERIFICATION OF IDENTITY (VVOI) INSTRUCTIONS**

#### *1) Upload a photo showing your face and your government ID in the myMU portal*

The photo you upload must include both your face and at least one acceptable form of photo identification. Your full name, date of birth, and ID photograph must be visible on your identification in the photo you submit. The photo identification document should not block any portion of your face. See the example below for guidance.

Acceptable forms of identification include unexpired government-issued photo IDs like a driver's license, passport, Real ID, state ID card, permanent resident card (green card), or any other official document with a photograph and personal details that can be visually confirmed against the individual presenting it. Federal regulations prohibit the photocopying of military IDs, making them unsuitable for verification.

#### *2) Upload Identification Document in the myMU portal*

Upload the 1) front and 2) back of the identification document(s) used in the photo previously uploaded. Your full name, date of birth, ID expiration date, and ID photograph must be visible on your identification in the file you submit.



**Example**

### BEST PRACTICES

- Students need to be logged into their portal in order to complete the VVOI.
- Students should complete this from a laptop or desktop computer, not their phones.
- Students should make sure they have bright enough lighting when they take the photograph.
- After you've taken the photograph, please review it isn't too dark or blurry.